

ONCOLOGY MANAGEMENT PROGRAMME

2025



The Oncology Management Programme offers members a range of valuable resources and support throughout their cancer journey. The programme supports members by liaising with their Oncology Network doctor to ensure that the treatment provided matches available benefits, where possible. Please confirm with your oncologist that they are on the Bonitas Oncology Network to avoid non-network co-payments.

QUICK GUIDE TO THE ONCOLOGY MANAGEMENT PROGRAMME

01

To register on the programme, simply call us on 0860 100 572 (for BonCap: 0861 239 333) or email us at oncology@bonitas.co.za (for BonCap: boncaponcology@bonitas.co.za) Please ensure you have the following information available:

- Your membership number
- The beneficiary's details
- Your doctor's details, including practice number
- Any reports to confirm the diagnosis – your doctor can assist you with this information

02

Once you and your team of doctors agree on a treatment plan, ask your doctor to forward your treatment plan to us, as oncology treatment is subject to pre-authorisation and case management.

03

The Oncology Disease Management team will review your treatment plan once we receive it and confirm your oncologist's network status.

04

The Oncology Disease Management team will review and capture your details, disease information and proposed treatment plan. If necessary, a member of the clinical team will contact your doctor to discuss treatment alternatives.

05

After the treatment plan has been assessed and approved, authorisation will be sent to your treating doctor. You will also be sent an authorisation letter. The letter will indicate the treatment authorised, the approved quantities and the validity period of your authorisation.

REMEMBER

Please make sure your doctor advises the Oncology Disease Management team of any change in treatment, as your authorisation will need to be reassessed and updated.

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**PLEASE INCLUDE THIS INFORMATION
IN YOUR EMAIL OR HAVE IT ON HAND
WHEN YOU CALL US:**

- Membership number
- Beneficiary name and date of birth
- Proposed treatment start date
- Name of the doctor, their telephone number and practice number
- Name of the hospital, the telephone number and practice number
- All the relevant procedure and associated medical diagnosis codes (your doctor can assist you with this)

WHAT DOES THIS PROGRAMME COVER?

The Oncology Management Programme gives you access to quality care. We provide:

- Unlimited terminal care benefit (subject to pre-authorisation)
- Radio isotope and PET scans* (must be motivated and approved separately to allow payment from the Oncology benefit)
- Chemotherapy and drugs associated with chemotherapy (e.g. anti-nausea medication)
- Radiotherapy
- Approved related medicine
- General radiology and pathology, specific to your oncology treatment
- Oncologist pre and post-active consultations
- Mammograms
- Medicine for terminal illness
- Pain management

*Only covered on BonComprehensive, BonClassic, Standard and Standard Select, unless PMB. Please note that PET scan network rules apply on all options. To view your option specific benefits click [here](#).

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HOW DO I GET AUTHORISATION FOR RELATED TREATMENT SUCH AS SURGERY?

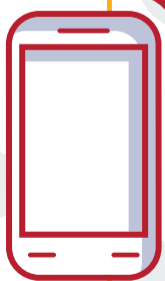
Surgery or related procedures are covered from hospital benefits and not the oncology benefit, so you will need to get pre-authorisation. To get pre-authorisation, call us on 0860 002 108 or email us at hospital@bonitas.co.za.

THE ONCOLOGY MANAGEMENT PROGRAMME IN ASSOCIATION WITH ALIGND OFFERS ACCESS TO PALLIATIVE CARE

Bonitas has partnered with Alignd and introduced a new programme that offers extra care when it is needed most. If you're a Bonitas member on any option and have been diagnosed with serious cancer i.e. specific types of cancer such as pancreatic or liver cancer, or locally advanced or metastatic cancer (cancer that has spread to other organs), you'll immediately have access to the Alignd Palliative Care Programme, at no extra cost to you.

If you require additional information on the services offered by Alignd, contact the Oncology team at oncology@bonitas.co.za or call **0860 100 572**. Alternatively you can email Alignd directly at info@alignd.co.za.

DETAILS FOR CANCER MANAGEMENT



@ **Email:** oncology@bonitas.co.za

📞 **Call:** 0860 100 572

For BonCap

Call: 0861 239 333

Email: BonCapOncology@bonitas.co.za